



Date: 07Oct09
To: Doug Murphy
From: Lee A. Miller, Senior Global Clinical Supply Manager
Re: Project testimonial

Dear Mr. Murphy,

I am writing to express my appreciation for the outstanding work EZpak has done on the RED-CABG drug supply and drug preparation training slides.

EZpak was instrumental in planning the slide layout and animation requirements based only on a cursory outline of the drug supply and preparation process. They utilized their expertise in static and animated computer generated graphics to provide our Global Clinical Supply Project Management team with a comprehensive and professional slide deck that was of paramount importance in training our clinical sites on a complex drug supply chain and drug preparation process.

The EZpak project manager provided a detailed timeline and projected costs associated with the scope of the project. He was able to complete the project ahead of the required due date and on budget even after the timeline was accelerated to satisfy an early clinical study start.

EZpak posted the prepared training slides on a secure server for easy download and formatted the training slides in both Flash Player and an Adobe formats to facilitate ease of viewing and printing by our clinical sites. In addition, they provided the slides on a CD for distribution to all clinical sites.

EZPak was extremely responsive with respect to our needs for slide revision. They routinely completed the required revisions within 1-2 days.

Overall, EZPak exceeded our expectations in all aspects of this project.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lee A. Miller', written over a white background.

Lee A. Miller